

Trojan Technologies Stream™ Mobile App

Quick Reference Guide - Apple and Android Devices



INSTALLING THE APP



Go to the App Store on your Apple Device (iPhone or iPad)



In the search field, type in the following:

1. Trojan Tech
2. search



GET

- The 'Trojan Tech Mobile App'
- » Locate the App on your device.
 - » Login using your credentials.



Go to the Google Play Store on your Android Device (Phone or Tablet)

Search

In the search field, type in the following:

1. Trojan Tech
2. search



Install

- The 'Trojan Tech Mobile App'
- » Locate the App on your device.
 - » Login using your credentials.

TROJAN STREAM™

Menu Options



Select to view a total number of active alarms.



Select to view all active alarms associated with your UV System



Select to explore all available media



Select to change your login password



Set up or modify notification preferences to receive emails or push notifications when new alarms happen



Select to view parameters for configured system devices.



Select to review and accept Terms and Conditions for the Trojan Stream App



Link to Trojan Technical Support Web-page



Logout - User Credentials will be required to be entered upon next login.



SUPPORT

Email:
streamsupport@trojantechnologies.com

Technical Support Web Page:
www.trojantechnologies.com/en/parts-services/municipal

Stream Release Updates:
www.trojantechnologies.com/en/parts-services/connectivity/stream-release-notes

Stream Product Page:
www.trojantechnologies.com/en/products/connectivity/stream

ACTIVE ALARMS

Alarm List Refresh

List is automatically refreshes every 5 minutes

OR Alarm List Refreshed Date, Time

Pull down on the Alarm list to refresh instantly

Only Active Alarms will be visible

Sort Active Alarms by:

Priority Date [Ascending] Date [Descending]

ALARM NAME

Alarm Date, Alarm Time

Device I.D

ALARM NAME

Alarm Date, Alarm Time

Device I.D

Severity

Red
Critical / Major Alarm

Yellow
Minor Alarm

Access Alarm specific troubleshooting support media

ALL MEDIA

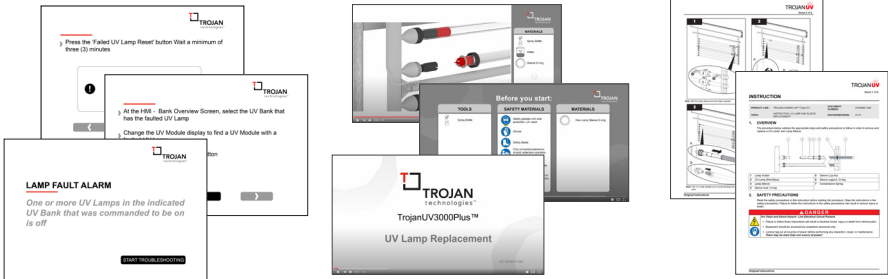
Media Description

Media Formats Available:

ALARMS
Guided Walk-through

PROCEDURE
Step by Step Videos

PROCEDURE
Step by Step Instructions



NOTIFICATION PREFERENCES

Enable Trojan Stream App to send alarm notifications to your device

- Email - Receive only email notifications
- Push - Receive only mobile push notifications
- Both - Receive both email and mobile push notifications

Receive notifications based on severity

- Major/Critical - Receive notifications for only major/critical alarms
- Minor - Receive notifications for only minor alarms
- Both - Receive notifications for all alarms